

EMS|MC

Hello,

We kindly ask that firms requesting records use Chartswap.com in order to electronically request, pay for and retrieve records and invoices over-the-web. This HIPAA compliant universal platform provides attorneys with fast, efficient processing and gives more visibility to what has been requested and received.

Please be aware that EMSMC, on behalf of our EMS provider clients, will fulfill requests solely via www.Chartswap.com. **Please submit an updated request via ChartSwap at your earliest convenience.** At the first visit, attorneys will register for the website and can then begin the process to request, pay for, and retrieve documentation. Fees are determined by the general statutes of each state that the service was rendered.

Chartswap benefits include, but are not limited to:

- 1) Fast processing of records
- 2) Transparent processing
- 3) Cost effectiveness
- 4) HIPAA compliant

Most EMS providers will allow you to request:

- 1) Balance verification
- 2) Itemized statements
- 3) Patient Care Reports

Itemized statements can be requested on the requisition. Applicable fees may apply.

If you would like more information or a demonstration of the ChartSwap process, please contact our Legal department at 336-265-7744.

Thank you in advance for your assistance,

Legal Department

EMS Management & Consultants

